

Part C

Monitoring System Elements

- Review of Public Inputs (Due Process, Child Complaints, Written Correspondence [letters, e-mails, webreplies], Phone Calls)
- Surveys (Family, SPOE, Provider, Referral Sources, LICCs, others?)
- Contractual Obligations
- Stakeholder Involvement
- File Review
- Interview
- Data System Review
- Sanctions
- Evaluation of Effectiveness
- Follow-up
- Risk Factors
- Continuous or Point in Time or both
- Self Assessment (SPOE, Service Coordinators, Providers)
- Onsite
- Desk Review
- CMS
- Final Report
- Peer Monitoring